



October 15, 2014

Veyance Technologies, Inc.  
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Ph (330) 664-7000  
www.goodyearep.com

Norm Briere  
**Reliance Industrial**  
3129-7007 54 Street SE  
Calgary, AB T2C 3C2

Subject: Confirmation of STAR Status  
Ref: Underwriters Laboratories, Inc. (UL) STAR Audit

Dear Norm Briere,

On behalf of Veyance Technologies Inc., we wish to extend **Reliance Industrial** our sincerest congratulations on maintaining your STAR status. As part of the Goodyear Engineered Product Authorized Distributor program, the STAR designation offers real differentiation in your local trading area as well as in the national marketplace.

With the Underwriters Laboratories, Inc. (UL) verification of your facilities and competencies, new opportunities await your sales efforts. By achieving the STAR standing, your company has also demonstrated the sales and technical expertise necessary to fulfill the exacting requirements of fabricating high-integrity hose assemblies. Your status also signifies your ability to provide the value-added services so vital to today's demanding end-users.

**Reliance Industrial** will continue to enjoy the benefits of Goodyear Engineered Product high profile North American advertising campaign, STAR designation on the Goodyear Engineered Products website, free use of HoseTrakker Online, regularly introduced crimp specifications, and the competitive advantage of being an elite Goodyear Authorized Distributor.

Your STAR standing will continue for 12 consecutive months at which time you will be contacted to re-qualify for the program. Look for more communications in the coming weeks and months helping to keep the STAR status working for you.

Congratulations again on your new distinction in today's competitive marketplace!

Best regards,

Michael Braucher  
Director of Sales  
North America

Guy Enta  
Director of Hose Products  
North America